

2024 MOA Information & Technology Committee Board Report Committee Co-Chairs: Adam Hunt, DO, Trustee, and Khawaja Ikram, DO, Trustee Staff: Marc Staley and Todd Ross

The MOA Information & Technology Committee (I.T. Committee) provides advocacy and strategies on topics related to I.T. issues that impact the MOA, our physicians and their patients.

Electronic Prescribing requirements

In 2023, a number of MOA members contacted the MOA with concerns regarding the enforcement of the Electronic Prescribing requirements. The MOA responded with several communication pieces and the creation of an Electronic Prescribing page on the MOA website (https://www.domoa.org/electronic-prescribing).

Service Corps

The MOA upgraded the software system for managing insurance policies sold through the MOA. The software previously used has been migrated to a new, web-based system. This allows for greater security, reliability and an increase in functionality.

Site Uptime

The MOA uses Site Uptime to report and track any downtime for the website: www.domoa.org For 2023-24 the MOA website has had an uptime of 99.999%, which equals to a period of downtime of less than 1 second per day.

Artificial Intelligence

Artificial Intelligence (AI) is quickly becoming an issue in the health care industry as adopts uses for AI. A key concern is data privacy as AI systems collect large amounts of personal health information which could be misused if not handled correctly. Additionally, proper security measures must be put into place in order to protect sensitive patient data from being exploited for malicious purposes.

The MOA is currently working on CME sessions that would provide direction to healthcare providers on the various uses of AI and the areas of concern for security. The I.T. Committee will research the issues related to AI and provide guidance on the MOA website in terms of vendors and platforms for the use of AI in medical practices. CME sessions for AI lectures are scheduled for Autumn 2024.