

Department of Socio-Economics

Chairs: Jasper Yung, DO, and Resident Board Member, Rebecca Gorz

Our Department of Socioeconomic Affairs has been continuing to work on the offerings available for our members. Our physician organization, Healthcare Partners of Michigan (HCPM), is increasing its membership with doctors looking for assistance in understanding healthcare reimbursement and government restraints on our practices. The MOA Department of Socio-Economics relies on Health Care Partners of Michigan (HCPM) input to successfully fulfill its objectives and goals. Health Care Partners of Michigan (HCPM), was established by the MOA to provide clinical support and education for primary and specialty care physicians, mid-level providers, and behavioral health specialists to develop and sustain high-performing independent practices focused on patient health and wellness. They have been instrumental in researching and resolving claim problems submitted by our members on behalf of the department. Ewa Matuszewski and Mark Lazar, representing HCPM, continue to attend many meetings on timely issues that are compelling to our membership, department, and association in general. HCPM continues to have a presence on the MOA website www.domoa.org/hcpm and features articles on the issues at the forefront of patient care in the MOA electronic newsletter, THE PULSE on a regular basis.

HCPM Ongoing Activities 1/1/2023 – 12/31/2023

HCPM representatives performed numerous duties.

- Attended meetings representing MOA as needed. Requests made by MOA Leadership.
- Resolved 9 MOA PCP enrollment issues with state payers including Medicare and Medicaid.
- Reviewed and assisted in the reversal of denied claims for 5 physicians. Priority Health denied claims with the greatest frequency of all Michigan major payers.
- Investigated concerns regarding CHANGE Healthcare and the correspondence received by 4
 PCPs regarding their E&M billing patterns; concerns brought to the attention of BCBSM and
 HAP leadership.
- Provided feedback to MOA PCPs concerning private equity firms (Oak Street, Village MD, Aledade, Agilon, and others) coming to Michigan, purchasing practices, and physician organizations. Provided information regarding ChenMed and Dedicated Centers to 9 MOA PCPs.
- HCPM represents and participates in the BCBSM Patient Experience of Care Meetings.
- HCPM monitors the Patient Experience of Care Pilot Project with CareConvene which supports the use of a hand-held devices and an app. 10 MOA member PCP practices are engaged in the project.
- HCPM represents and actively participates in the Physician Leadership Unconscious Bias Committee including recommending 3 MOA members to serve on the committee; Committee chair is Bridget Hurd.

- HCPM facilitated a meeting between HONEST Medical Group and the MOA leadership.
- HCPM volunteers are available for consultations as needed.

Behavioral Health

A collaborative effort with CCBHC (Certified Community Behavioral Health Clinic entities. Group and individual training and education opportunities for three models of behavioral health: co-located, collaborative, and integrated.

Support for the Collaborative Care Model (Co-CM) the behavioral health model endorsed by BCBSM, BCN, Priority, and other payers. Psychiatrists, Primary Care, and RN/MSW support the needs of the patient in the primary care setting.

Vaccination Clinics

DO community members including Wayne State University Pharmacy, Oakland University School of Nursing, and School of Health Sciences students facilitated over 65 pop-up vaccination clinics. The clinics have taken place in places of worship, schools, soup kitchens, food pantries, homeless shelters, and community centers where high-risk individuals have been identified. Home visits have been added as part of the community outreach. The vaccination pop-up clinics are ongoing.

Community Health Worker Learning Collaborative

Training for the first cohort of community health workers took place in 2022 and continues into 2024. The CHW Learning Collaborative is available for MOA practice team members. The learning is comprised of both in-person and hosted webinars. 166 hours of learning is required.

Additional Learning Programs or New Opportunities

HCPM provides online learning opportunities on topics that impact the MOA physician community. Major topics:

- BCBSM Blueprint for Affordability
- Coding and Billing updates
- Community Health Worker Learning Collaborative
- Findhelp.org learning
- Palliative Care: Introduction and BCBSM-approved courses
- PCMH
- PEC (Patient Experience of Care)
- Value-based contracting

If you are not already connected to a Physician Organization or looking for a new one, take a look at HCPM for your PO needs.